

Access & Intake



Meet Shelby, one of our 11-member team who will help you when you call.

Howard Center has launched a centralized intake program designed to enhance and streamline care with **one phone number** for inquiries and access to all of our services:

802-488-6000

Hours: Mon.-Fri. 7am-7pm and Sat.-Sun. 9am-2:30pm

How it works:

Our **Access Specialists** answer the phone and provide support, brief screening, and connection to resources.

We offer intake appointments by our **Intake Clinicians** as quickly as possible (same day or next day is the goal) at convenient locations within Chittenden County such as private homes, primary care offices, schools, other community locations, and Howard Center offices.

Referrals are made for appropriate services. If there is a wait, our **Intake Navigators** will provide support until the needed service starts or things have stabilized. The services may include phone calls, or home visits. If needed, we can help by facilitating team meetings, monitoring referrals, or participating in groups.

Individuals, families and community partners may already be connected to a Howard Center program, and if so, phone numbers and other contact information will remain the same.

*Please note **First Call for Chittenden County** remains available. If you are in crisis please call **802-488-7777**.*

802-488-6000
howardcenter.org



HOWARD
CENTER
Help is here.